

Mental Health Services Satisfaction Survey for Staff (adapted)¹

These questions are about your work with the Mental Health Consultant. Please **circle only one answer** for each item.

	Strongl y Disagre e	Somewha t Disagree	Somewha t Agree	Strongl y Agree
1. The Mental Health Consultant (MHC) works as a partner with me to meet children and family's needs.	1	2	3	4
2. The MHC values my input about children and families.	1	2	3	4
3. The MHC seems like another member of Head Start team, not like an outsider.	1	2	3	4
4. The MHC is available to me when I need her/him.	1	2	3	4
5. The MHC makes time for me when I have questions or concerns.	1	2	3	4
6. Our MHC helps parents understand the importance of responding to children's nonverbal cues.	1	2	3	4
7. Our MHC helps parents learn how to promote healthy attachment.	1	2	3	4
8. Our MHC has taught our families a variety of techniques to deal with fussy babies.	1	2	3	4
9. Our MHC helps children with challenging behaviors.	1	2	3	4
10. Our MHC helps families know how to cope with children's challenging behaviors.	1	2	3	4
11. Our MHC helps me to feel less stress.	1	2	3	4
12. I do my job better because of the MHC.	1	2	3	4
13. Our MHC helps me to communicate better with parents about mental health issues.	1	2	3	4
14. Our mental health consultation services are in need of improvement.	1	2	3	4
15. Our MHC is knowledgeable about early brain	1	2	3	4

¹ Adapted from Green, B. L., Everhart, M., Gordon, L., & Garcia-Gettman, M. (2006). Mental Health Services Survey. *Topics in Early Childhood Special Education*, 26(3), 142-152.

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree
development.				
16. Our MHC knows how to help parents observe and respond to nonverbal communication.	1	2	3	4
17. Our MHC is knowledgeable about how to support expectant families				
18. Our MHC is knowledgeable about how to support early parent-infant attachment.	1	2	3	4
19. Our MHC is knowledgeable about typical infant routines like sleeping and feeding schedules.	1	2	3	4
20. The MHC works well with young children.	1	2	3	4
21. The MHC is knowledgeable about children's typical and atypical developmental progress.	1	2	3	4
22. The MHC is knowledgeable about family dynamics and relationships.	1	2	3	4
23. Overall, I am satisfied with the services provided by the MHC.	1	2	3	4
24. The MHC has an understanding of the needs and issues of families living in poverty.	1	2	3	4
25. The MHC has good relationships with parents.	1	2	3	4
26. The MHC works closely with parents to develop strategies to meet children's needs.	1	2	3	4
27. The MHC expresses an awareness of her or his own cultural norms, and how these might differ from the cultural experiences of some children and their families.	1	2	3	4
28. The MHC demonstrates cultural sensitivity when working with families.	1	2	3	4

These questions are about the type and frequency of Mental Health Consultant contractual activities. Please **circle only one answer** for each item.

	Never	Sometimes	Always
1. The MHC guides staff in selection, administration, and understanding of individual children's mental health/developmental screenings with staff at least 1 to 2 times per year.	1	2	3
2. The MHC conducts in-depth or follow-up assessments of	1	2	3

	Never	Sometimes	Always
individual children who have been identified through screening within 30 days and referred for consultation			
3. The MHC contributes to planning for all children with identified social-emotional/behavioral challenges (e.g., IEPs).	1	2	3
4. The MHC makes referrals for children or families to community services when they are needed.	1	2	3
5. The MHC meets with staff teams to discuss children and families at least every other month.	1	2	3
6. The MHC provides direct therapeutic/counseling services for children as needed and according to the contract for services and agency policy	1	2	3
7. The MHC helps families access direct therapeutic/counseling services for children as needed.	1	2	3
8. The MHC provides formal training to staff 1 to 2 times per year.	1	2	3
9. The MHC talks and meets with parents in a group setting at least 1 time in the past 6 months or 2 times per year.	1	2	3
10. The MHC provides ongoing support to staff for their own well-being (e.g., staff wellness).	1	2	3
11. The MHC provides direct therapeutic services to adults/families (e.g., does counseling) as needed and according to the contract for services and agency policy	1	2	3
12. The MHC helps parents to access direct therapeutic/counseling services for themselves as needed.	1	2	3
13. The MHC goes on home visits as needed.	1	2	3
14. The MHC conducts routine observations of parent-infant interactions.	1	2	3
15. The MHC regularly goes on home visits to support and coach parents around parent-infant interactions.	1	2	3